



How Does Process Mining Work?



Discovery

- Analyzes the event log data to generate a visual representation of the process.
- This helps to identify the different activities that occur within the process, as well as the sequence in which they occur.

Conformance

- Compares the actual process performance with the expected process performance, based on predefined models or rules.
- This helps to identify any deviations from the expected process flow, which may be indicative of problems or inefficiencies.

Enhancement

- Suggests changes to the process to improve its efficiency and effectiveness.
- These suggestions may include changes to the process design, changes to the way the process is executed, or changes to the tools and technologies used to support the process.