

Insurance Automation



The insurance landscape is undergoing a digital revolution, with automation emerging as a key driver of efficiency, accuracy, and growth.

Insurance automation allows firms to make their business processes increasingly streamlined, efficient and scalable.

87%

EY

of policyholders believe the claims experience impacts their decisions to remain with insurers, with speed of settlement, process transparency being the most important contributors to customer experience.



10 Key Use Cases of RPA in Insurance



Claims Processing

Underwriting



Policy Administration

Customer Service



Regulatory Compliance

Fraud Detection



Billing and Payments

Data Management



Marketing, Sales and Distribution

Reinsurance Administration

